

* Continuously in contact from one human to another * Behaviour, daily interactions and quality of life in HD

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Background

Topaz Overduin offers long-term care to residents in order to manage their neuropsychiatric and behavioural problems and thereby increase Quality of Life (QoL). This is shaped in daily care and is often intuitive and intangible. Therefore, this study focuses on interactions between residents and nurses.

Aim

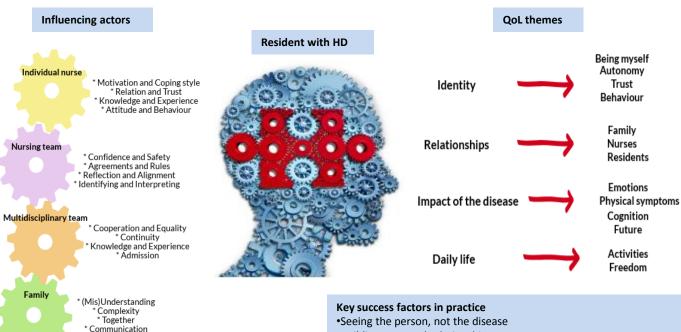
To contribute to knowledge and consciousness about daily interaction and the effects thereof on behaviour and QoL. These results will be used for the improvement of daily life and care and for the exchange of expertise.

Methods

This explorative qualitative research used mixed methods on 3 residential care units. During 7 months, semi-structured interviews were conducted with 11 families and 30 nurses; informal conversations were held with 36 residents on different occasions; 180 hours of observations were done.

Results

Actors who directly and indirectly influence QoL for the residents are visualised as **rotating cogs in a dynamic process**. Together they form the **piece of the puzzle** in the residents' brain to achieve QoL. When one of these cogs is malfunctioning, the others will as well and this will eventually negatively influence the residents.



- Building trust and relationships
- •Balancing of restriction and autonomy, consistency and flexibility
- •Following the resident: alleviating suffering and isolation
- Constant reflection and alignment of the nurses
- •Maintaining patience and respect at all times
- •Fluent cooperation between all concerned



Context

Physical environment

Facilities Security

Vision and Methods

